

**2/18/2021**

**FOR IMMEDIATE RELEASE**

**Media Contact: Tom Genetti**

**Phone: 262-443-1929**

**Email: [tomgenetti@gmail.com](mailto:tomgenetti@gmail.com)**

**“AT YOUR SERVICE” Receives 2021 “Leader in Excellence Award”**

Oconomowoc, WI – AT YOUR SERVICE announced today that for the fourth year in a row, it received the distinguished Best of Home Care –Leader in Excellence Award from Home Care Pulse, the leading firm in quality assurance for home care. The Leader in Excellence Award is the highest recognition awarded and AT YOUR SERVICE is now ranked among the top 15% of home care providers nationally participating in the Home Care Pulse Satisfaction Management Program.

This accomplishment demonstrates AT YOUR SERVICE’s long-term dedication to quality care and client satisfaction. To qualify for this award, AT YOUR SERVICE’s clients and caregivers were interviewed each month by Home Care Pulse. Over a 12-month period, AT YOUR SERVICE received client and caregiver satisfaction ratings above the 95th percentile, in every single category.

“Winning this award with the highest scores in the entire Country four years in a row is truly a remarkable feat and a great way to start off our 12th year in business. It’s an honor to be nationally recognized as a premiere Home Care agency. We have the best caregivers in the market and it’s nice to have them be recognized for this accomplishment.” said Tom Genetti, the Owner of AT YOUR SERVICE.

The Best of Home Care – Leader in Excellence Award highlights the top-performing home care businesses in the nation. Home Care Pulse believes that by honoring these providers, families looking for in-home care for a loved one will be able to recognize and choose a trusted home care provider.

“We are happy to recognize AT YOUR SERVICE as a Leader in Excellence. We’ve been impressed by their commitment to their clients and caregivers, as well as the quality of the overall care they provide. They really stand out in their market as the top home care provider,” says Eric Madsen, CEO of Home Care Pulse.

To find out more about AT YOUR SERVICE’s commitment to excellence and quality care, please visit **[www.weare-atoryourservice.com](http://www.weare-atoryourservice.com)** or call **262-354-3700**.

###

**About AT YOUR SERVICE**

AT YOUR SERVICE is a private duty home care company, providing in home care for older adults. Owned & operated by Tom Genetti, and established in 2010, they service Waukesha County and the surrounding communities.